



Resource Development Company  
Technologies for Learning

# 5 Reasons Companies Choose RDC

“It was important to Chevron to work with a company that really knew our industry and understood our operating issues.”

*Training Specialist  
Chevron USA*

“The content of the RDC training material continues the high standard of the API / Pilot self-learning programs I used when I started in the petroleum business 35 years ago. Their technical support staff has been exceptional in getting us started and providing the support we need.”

*Manager of Training  
Big West Oil Refinery*

Even more reasons:

- Certified instructional design methodology
- Easily customizable courses
- Operations and Maintenance craft-specific curriculum capabilities
- Seamless integration of Operating Procedures and Safe Work Practices
- Compliance reporting tools
- Evergreen updating of mandated regulatory changes
- Personalized learning
- Pre / new-hire and refresher assessments
- Ability to link to 3rd-party content
- Classroom/in-field training event management
- Content authoring environment

## 1. Industry Experience

For the past 50 years, Resource Development Company (RDC) has specialized in learning and compliance solutions for the oil and gas, refining, chemical, petrochemical, and pharmaceutical industries. As the developer of the industry's first comprehensive, API-validated learning curriculum that remains the most widely-used technical content library today, RDC is a trusted source for operator training and learning technologies.

## 2. Knowledge Gap Identification and Remediation

RDC's learning programs have the unique ability to pre-assess a worker's current job knowledge and then compare it to the established knowledge required for his/her job. Topics range from core technology to operating procedures and safe work practices. Differential Learning dynamically selects and delivers the appropriate learning content to satisfy each identified deficiency and assigns a precise path to reach 100% proficiency for each individual.

## 3. PSM, ISO, and SEMS Compliance Management

RDC created the industry's first compliance reporting tool over 20 years ago to help clients meet the regulatory demands of Process Safety Management (PSM). RDC's KnowledgeWeb™ environment is designed to produce precisely what is required to satisfy audit demands, with less administrative effort.

## 4. Complete Spectrum of Learning Programs

Unlimited access to RDC's ePILOT™ library of over 250 web-based core technical and mandated safety courses means companies don't have to start from scratch to develop well-balanced learning curriculums. ePILOT offers the broadest range of industry-specific content available from any single vendor.

## 5. No Software or IT Support Required

Companies and employees have 24/7 unlimited access to the learning and compliance management environment. Only internet access and Microsoft Internet Explorer are required.



## Industry Focus - Global Reach

By helping companies develop a holistic approach to managing their workforce knowledge, meeting compliance mandates, and withstanding the challenges facing the industry, RDC has become the leader in knowledge transfer solutions for the process industries.

A key differentiator is RDC's industry-specific focus with dedicated business units assigned to the Oil & Gas, Chemical, and Pharmaceutical industries. By working with the leaders in process manufacturing, including the top global petroleum refiners and the licensors of the process units, the RDC team has gleaned industry expertise and best practice experience.

RDC began 50 years ago as the exclusive developer of Programs In Learning Operating Techniques (PILOT®) for the American Petroleum Institute. Today, ePILOT™ is the most extensive library of web-based learning modules for addressing mandated, core competency, and unit operations knowledge requirements. Active Learner™ is a best practice performance support system specifically designed to manage learning and compliance in highly regulated process manufacturing facilities. Incorporating our innovative technology, KnowledgeWeb™ addresses the job-specific unit operations, core competency, and mandated knowledge requirements necessary for safe and efficient operations in a differential learning environment focused on developing and maintaining 100% knowledge proficiency by operators. RDC's learning solutions are used globally by over 1.4 million learners in over 500 facilities, spanning six continents.

### Resource Development Company

280 Daines Street, Suite 200  
Birmingham, MI 48009  
Phone: (248) 646-2300

toll free (800) 360-7222

[www.resourcedev.com](http://www.resourcedev.com)

